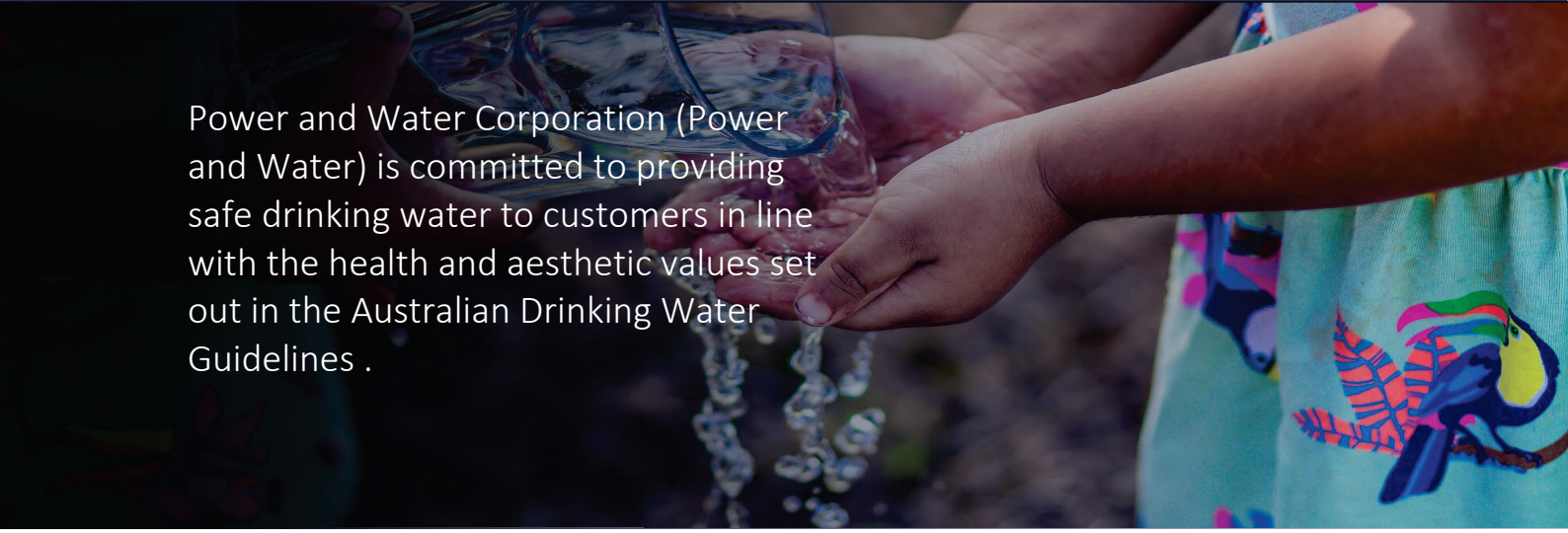


# Drinking Water Quality

## Policy Statement

CONTROLLED DOCUMENT



Power and Water Corporation (Power and Water) is committed to providing safe drinking water to customers in line with the health and aesthetic values set out in the Australian Drinking Water Guidelines .

To give effect to the commitment, Power and Water apply a drinking water quality management system (DWQMS) framework for the management of drinking water quality, consistent with the Australian Drinking Water Guidelines.

Power and Water is committed to working with its customers and other relevant agencies to:

- Promote trust and confidence in the safety of water supplies through open and transparent customer centric reporting, engagement and education.
- Managing drinking water quality from source to the customer's meter.
- Strongly advocate for source protection and the primacy of drinking water quality over other land uses.
- Use a risk-based approach to identify and manage hazards to drinking water quality and prioritising controls.
- Adopt a multi-barrier approach to ensure we have and continuously maintain, robust barriers appropriate to the level of potential contamination of the water supply.
- Contribute to the improvement of relevant regulatory reform and associated frameworks that will ensure safe drinking water.
- Partner with industry and government agencies to understand the needs and expectations of our customers and collaborate to deliver improved water security, that enables economic growth.
- Ensuring good practice drinking water quality management by employees and contractors through the implementation of appropriate training and competency frameworks.
- Develop and apply appropriate contingency planning and incident response capability to protect public health.
- Participate in research and innovation to ensure we modernise and improve service delivery outcomes.

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