

# Managing your trade waste obligations using QR code technology

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## Contact us

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For more information about trade waste management, go to [www.powerwater.com.au/developers/water-and-wastewater/trade-waste](http://www.powerwater.com.au/developers/water-and-wastewater/trade-waste)

Got a question for us?

Email [customerservice@powerwater.com.au](mailto:customerservice@powerwater.com.au)  
Phone 1800 245 092



**PowerWater**

## Power and Water is streamlining the management of trade waste services through QR code reader technology.

As an essential services provider, our priority is to provide all Territorians with access to safe water as well as reliable sewerage and power services.

We are always looking for ways to improve our service delivery and interactions with you, our customers.

One of the ways we are simplifying things for you is with the introduction of a trade waste service notification system using QR code technology.

We have contracted WastelD to manage the data on our behalf.

This new system will help us both better manage trade waste compliance requirements by:

- Improving service management through automated reminders and notifications.
- Regular condition reports for early identification of issues that may impact your business, including overflows and blockages
- Correct identification of devices to be serviced.

### How does it work?

We will attach a unique QR code reader tag to all the pre-treatment equipment registered under your trade waste license.

The process of tagging all pre-treatment equipment began in May 2020 and is due to be completed within 12 months.

From the second quarter of 2021, your service contractor will be able to scan the tag on the equipment to record service information including the date, volume, condition reports, and photos.

This data can then be viewed by select Power and Water officers for compliance purposes.

You can download the free app and scan your own device to see service history dates at any time: QR2id in Google Play or in the Apple App Store.

You can find out more and register for this service at <https://wasteid.amtac.net/faq>



### Trade waste permits and requirements to protect our environment

In accordance with the Trade Waste Management System, you are issued with a trade waste permit or agreement.

This licence outlines the conditions under which you are able to discharge waste water into our sewerage system.

This is to protect our people, the sewerage system and the environment from receiving potentially harmful contaminants.

### Register to receive service notifications

We encourage you to sign up to receive notifications when your pre-treatment equipment has been serviced or is due for a service.

Please provide your email address in the tear-off form on the next page.

## Email notification authorisation form

### Business name

  

### Email

  

**Please note:** this is a cloud-based service, and Power and Water will not keep any private information on this service. However, if you wish to opt in for the emailed notification your nominated email will be stored on a cloud-based service.

I \_\_\_\_\_ approve the above email to be used in a cloud-based service.

### Signed

### Date

### Return to :

TradeWasteDept.PWC@powerwater.com.au

